Tyler J. Dardis

612 257 2245 | GIS portfolio: **tylerdardis.com** | tylerdardis@icloud.com

Profile

Client success manager for nearly 3 years at multiple environmental data companies which used GIS to output historical data. Provided exceptional customer service to clients and expert help in environmental data inquiries. Extensive knowledge of both GIS and geographic historical information from professional and educational settings. Managed workflow of several GIS/research teams to ensure operations ran smoothly. Searching for a position to further utilize my GIS skills and that offers meaningful impact in the area.

Skills		Software	Soft Skills
GIS	Trimble Data Collection	ArcMap/ArcPro/Online	Personable
Cartographic Design	HTML/Javascript	ERDAS Imagine	Fast Learner
Remote Sensing	Customer Service	Adobe Creative Cloud	Attention to Detail
Spatial Analysis	Team Management	GRASS GIS, QGIS…	Curious

Education

Bachelor of Science; Professional Geography   **Spring 2019**
Minnesota State University, Mankato
Summa Cum Laude

Certificate in Geographic Information Sciences (GISc)   **Spring 2019**
Minnesota State University, Mankato

Work Experience

2022-pres.   **Client Success/Vendor Manager,** *Envirosite / RiskFacts*   *Remote*; NY
- *Managed the historical product vendor team, and coordinated with GIS and other teams to ensure product integrity and client satisfaction. Assisted with client inquiries, requiring expert knowledge of the field. Led the creation of a client success manager within Envirosite's new environmental forecasting company, RiskFacts.*

2021-2022   **Patient Scheduling Specialist,** *UW Health AFCH*   Madison, WI
- *Provided excellent customer care by listening to patients' family calls, conducting extensive documentation, scheduling, and check-ins. Position required great empathy and interpersonal skills.*

2019-2021   **Client Services Coordinator/Researcher,** *HIG*   Hopkins, MN
- *Managed all incoming and outgoing client communication. Utilized ArcMap for project quoting and historical research. Assisted with researching aerial, topographic and fire insurance maps, city directories and more. Provided QA for all outgoing projects.*

Summer 2019   **GIS Technician,** *City of Maple Grove*   Maple Grove, MN
- *Mapped out several city assets using Trimble GPS devices. Used resources, such as AsBuilts, to investigate, locate, and map missing assets. Utilized ArcMap in conjunction with Cartegraph to input assets for city tracking and management.*